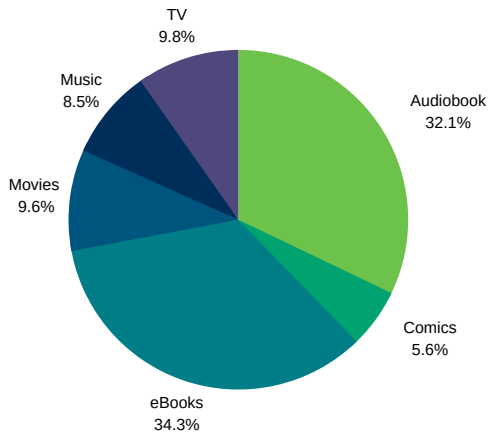


# Digital Services Report

## September 2020

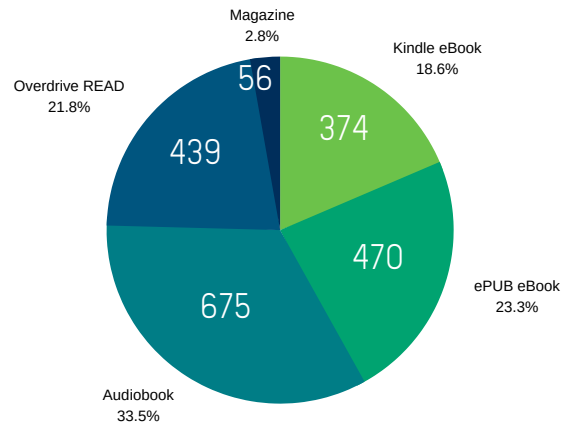
Hoopla Digital  
Total Checkouts: 819



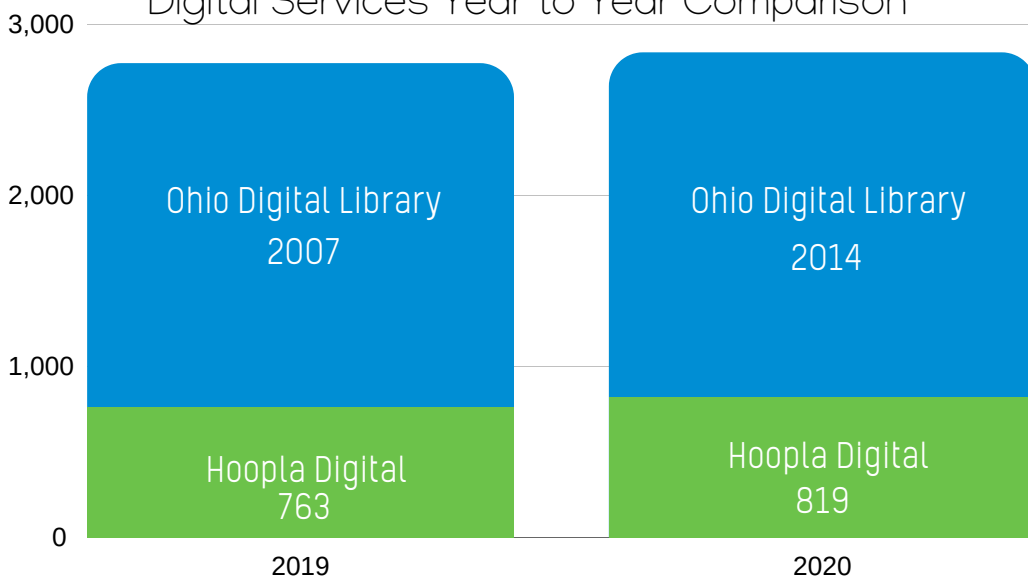
Digital Services  
Use Summary

Online Catalog	1,472
Public Website	2,832
Digital Content	4,304
ACPL Purchased Databases	55
Statewide Databases	3,402
Online Chat Tech Help	8

Ohio Digital Library  
Total Checkouts: 2,014



Digital Services Year to Year Comparison



Usage Increase of  
113 Checkouts



Percentage Increase of  
2.27%



Hoopla New Patrons  
2019: 18 Patrons  
2020: 9 Patrons  
Percentage Decrease of  
52%

This month I have been working on obtaining quotes for the ARC grant. Working closely with Jessica and Nick we updated some of our needs. Since the original quotes, we have updated some of the equipment to newer versions. We did this to futureproof ourselves. We believe these changes will benefit our patrons in the long run, and make our machines much more viable down the road. Currently, I have been collecting quotes and communicating with several vendors, to comply with the ARC Grant requirements of three quotes per each purchase.

Also, Nick and I have been working closely with Matt Baughman from Library Design. The grant we received allows us to provide proper social distancing within the library. We have visited each branch and worked on providing the safest environment possible for all our patrons and staff. I think these changes will be a great step forward for our libraries in the aspect of safety.